

2016/17

This dashboard reflects progress against measures and indicators from our wider performance framework. It is used to provide a single page, 'at a glance', summary of performance in key areas. We track performance for the items on this dashboard, and also review performance three times a year at open public sessions with our Board (in \_\_\_\_\_, \_\_\_\_\_ and \_\_\_\_\_).

**Good Knowledge**

	Last Period	Current Period	Trend	Future Status	Target
We work to implement the Well-being of Future Generations Act with Public Service Boards [RL]	N/A				Input into well-being assessment by August 2016, and sign off of well-being plans by March 2017
We develop Area Statements engaging communities in supporting this work [RL]	N/A				[Target detail to be developed]
We inform decision making on sustainable management of natural resources through our data sharing	N/A				[Target detail to be developed. Will be around data being released in line with publishing plan deadlines]
We make progress against our evidence strategy action plan and publish SoNaRR [RL]	Amber				Publish an annual report on the progress of the Evidence Strategy Action Plan by March 2017. SoNaRR published by September 2016.
We continue to develop our environmental data archive to make data more available to others, including continued development of the Information Hub (Le) [RL]	N/A				Archive for water quality and ecology up and running by August 2016

**A Good Environment**

	Last Period	Current Period	Trend	Future Status	Target
We ensure the sustainable management of land and water we manage	Green				UKWAS and ISO14001 certification maintained. UKWAS recommendations are implemented.
<b>Indicator Ea: Water environment</b> Compliance with Good Status under Water Framework Directive	Red				Compliance with good status under the Water Framework Directive
We manage outbreaks of plant health pests and diseases	Amber				Clear at least 1,000ha of infected larch replanting at least 600ha
We implement our Marine Programme to help protect and improve our seas [RL]	Amber				[Target detail to be developed, linked to marine SACs?]
<b>Indicator Ee: Marine, terrestrial and freshwater environment</b> Condition of marine, terrestrial and freshwater Natura 2000 sites	Red				Condition of features of marine, terrestrial and freshwater Natura 2000 sites
We deliver against the Nature Recovery Plan playing our part to halt biodiversity loss	Amber				[Target detail to be developed, which needs to include the link to our own actions (previous amber)]
We embed climate change adaptation in high risk areas of our work to reduce risks of impact on delivery	Amber				[Target detail to be developed. Include recently funded building improvements]
We work to become a Net Carbon Positive organisation					Produce Net Carbon Positive report and action plan, and share learning with others

**Good for People**

	Last Period	Current Period	Trend	Future Status	Target
We raise people's awareness of their flood risk and what actions they need to take [RL]	Green				9,000 additional people have taken action to prepare for flood risk
We maintain high risk flood and coastal risk management assets, prioritising our efforts on those which counter the highest risks	Green				Assets at target condition (99% for high risk)
<b>Indicator Pa: Flood Risk Management</b> Number of properties with reduced probability of flooding	Green				Number of properties with a reduced probability of flooding
We deliver an effective and co-ordinated response to environmental incidents	Amber				Deliver priority actions within our Incidents Enabling Plan [more specific target required here]
We deliver on our Recreation and Access Enabling Plan priorities focusing on people and places that will benefit most	Red				We will produce _ recreational access plans for NRW managed sites
We work with others to improve local environmental quality, including for disadvantaged communities [RL]	Amber				Deliver our Communities and Regenerating Enabling Plan (Year One) and respond to WG LIFT programme [more specific target required here]
<b>Indicator Pd: Volunteering and Skills Development in the Natural Environment</b> Number of volunteers directly hosted, facilitated or funded	Amber				Number of volunteers directly hosted, facilitated or funded

**Good for Business**

	Last Period	Current Period	Trend	Future Status	Target
<b>Indicator Ba: Applications Processing</b> Determination of permit/licence/consent application within statutory timescales	Green				Determination of permit/licence/consent applications within statutory timescales
We issue our revised charging schemes for permits, consents and licences to cost recover for the activities we regulate and revise our approach	Amber				Issue our revised annual charging scheme. Consult on reforms to charging arrangements following review in 2015/16
We implement the new regulations for waste whilst ensuring a level playing field for the implementation of separate collections for all waste types.	Green				[Target detail to be developed] and Publish Landfill Allowance report
<b>Indicator Bd: Our role as statutory consultee</b> Proportion of planning consultations responded to within agreed standard of service	Green				We respond to 90% of all development consultations within our standard of service. [Outcome measure on environmental benefits of our advice needs baselining in year]
<b>Indicator Be: Generating income</b> Income from Natural Resources Wales enterprise activities [RL]	Amber				We deliver our income target of £20m and establish an enterprise plan
We market timber from the Welsh Government woodland estate in accordance with our marketing strategy	Green				Market 850,000m3 over bark standing (including _____,000m3 larch)

**Good Organisation**

	Last period	Current Period	Trend	Future Status	Target
<b>Indicator Oa: Customer and stakeholder satisfaction index</b>	Green				[Improvement in our baseline score?]
We implement our communications strategy to deliver excellence in our services to customers and our relationships with stakeholders and partners	Green				We maintain/improve our position across a suite of media and digital communication measures showing how well we meet the needs of our customers and stakeholders
We develop our new Corporate Plan to reflect the direction of our organisation for the next five years [RL]	N/A				Develop our Corporate plan for 2017 - 2022 including a public consultation exercise
We respond to the probationary Review and Value for Money audits conducted as a joint exercise with Wales Audit Office	Green				Agree and deliver action plan in response to recommendations
We will implement business area reviews to focus our resources on key areas of activity	N/A				[Target detail to be developed. This would be around the business area review implementation proceeding to plan]
<b>Indicator Ob: Staff engagement index</b>	Red				Staff Engagement is improved across the organisation, measured annually by our People Survey and throughout the year in line with our Performance Management process
We improve the health, safety and wellbeing of the workforce	Red				Number of lost time incidents suffered by employees

This dashboard is one part of our Performance Framework. 33 items (24 measures and 9 indicators) are included on this dashboard [Formatted as A3 portrait. If printed, does not need to be printed in colour]

**Key:**

**trend columns:** ↑ An up arrow indicates an improvement since the last assessment  
 - A flat line indicates no significant change since the last assessment  
 ↓ A down arrow indicates a decline since the last assessment

**status columns:** Red This indicates we are not where we planned we should be  
 Amber This indicates we are nearly on target (within 10%)  
 Green This indicates we are on target

**flag:** [RL] Linked to our 2016/17 remit letter from Welsh Government